



Salesforce

AP-221 Exam

Process Automation Accredited Professional

Exam Latest Version: 6.0

DEMO Version

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Question 1. (Single Select)

The Salesforce Admin needs to automate a process that sends an approval request to the VP of Sales for any account record that changes from Prospect to New Customer. What process automation capabilities would the Admin use to meet this requirement?

A: Use an Apex Trigger to change the Account field value from "Prospect" to "Customer" and email the Account Owner as a reminder to get an approval from their Manager.

B: Use a Record-Triggered Flow to change the Account field value from "Prospect" to "Customer" and email the Account Owner.

C: Use a Flow to update the field and trigger an Approval Process to notify the VP of Sales.

D: Use a Process to monitor the changed field value on the Account object from "Prospect" to "Customer" and an action to submit the record to an Approval Process.

Correct Answer: D

Question 2. (Multi Select)

Which two types of flows are supported by Salesforce Flow?

A: Remote Flows

B: Autolaunched Flows

C: Screen Flows

D: Managed Flows

Correct Answer: B, C

Question 3. (Single Select)

An administrator wants to update a record, in the future, when a specified time is reached. Which tool should the Administrator use?

- A: Approvals
- B: Process Builder
- C: Workflow Rules
- D: Flow Builder

Correct Answer: D

Question 4. (Single Select)

Which tools are included with the Lightning Flow product?

- A: Lightning Experience and Flow Builder
- B: Process Builder, Flow Builder, and Approvals
- C: Process Builder and Flow Builder
- D: Lightning App Builder and Process Builder

Correct Answer: C

Question 5. (Multi Select)

Which three building blocks are used to create a Flow?

- A: Resources
- B: Screens
- C: Connectors
- D: Elements
- E: Process

Correct Answer: A, C, D



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