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C_C4H22_2601

ExamName: SAP Certified - Implementation Consultant - SAP Emarsys

Exam Version: 6.0

Questions & Answers Sample PDF

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Question 1. (Multi Select)

Select the key features of SAP Emarsys.

There are four correct answers.

- A: Automations
- B: Newsfeed
- C: Segmentation
- D: Personalization
- E: Movie Streaming
- F: Calendar Event Creation
- G: Campaign Creation

Answer: A, C, D, G

Explanation:

- Automations – Automate customer journeys and campaigns.
- Segmentation – Create dynamic or static segments based on customer data.
- Personalization – Customize content for individual contacts.
- Campaign Creation – Build and execute marketing campaigns.

Question 2. (Single Select)

SAP Emarsys only allows the use of contact data for segment creation.

Choose the correct answer.

- A: True
- B: False

Answer: B

Explanation:

- SAP Emarsys allows segmentation based on both contact data and behavioral data (like email

interactions, purchase history, website activity).

- Segments are not limited to contact data only.

Question 3. (Single Select)

Which field is NOT a System field?

Choose the correct answer.

- A: First Name
- B: Email
- C: Membership ID
- D: Salutation

Answer: C

Explanation:

- System fields in Emarsys include: Email, First Name, Salutation.
- Membership ID is a custom field created by the user.

Question 4. (Multi Select)

Select ALL the existing segment types that SAP Emarsys provides.

There are three correct answers.

- A: Relational Segment
- B: Web Behavior Segment
- C: Favorite Contacts Segment
- D: Automation Center Segment
- E: Contact, Email Behavior, Geo, Smart Insight Segment

Answer: A, B, E

Question 5. (Single Select)

Conditions can be linked by the AND operator only.

Choose the correct answer.

A: True

B: False

Answer: B

Explanation:

Emarsys allows linking conditions using AND or OR operators when creating segments.

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