



Salesforce

AP-202 Exam

B2B Commerce for Developers Accredited Professional

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Question 1. (Single Select)

Northern Trail Outfitters (NTO) has a B2B Commerce store for its resellers. It has received many customer service calls involving questions about the delivery date of customer orders.

How should a developer expose delivery time estimates to NTO's customers in the storefront to reduce call volume?

- A: Add the Expected Delivery Date field to the order confirmation email.
- B: Add a Desired Delivery Date input field during the checkout flow.
- C: Display the Expected Delivery Date on the order page with a Lightning web component.
- D: Configure an email alert to the customer when the Expected Delivery Date changes.

Correct Answer: C

Explanation:

To expose delivery time estimates to NTO's customers in the storefront, a developer should display the Expected Delivery Date on the order page with a Lightning web component. The Expected Delivery Date is a custom field on the Order object that stores the date when the order is expected to be delivered to the customer. The developer can use the `@wire` decorator to get the current order object and use its properties, such as order number, status, total amount, and expected delivery date, to display them on the order page. The developer can also use Apex methods or third-party APIs to calculate and update the expected delivery date based on various factors, such as inventory availability, shipping method, shipping address, and carrier service level. Displaying the expected delivery date on the order page allows the customer to see their delivery time estimate at any time and reduce their need to call customer service. Adding the Expected Delivery Date field to the order confirmation email is not a good solution, as it does not allow the customer to see their delivery time estimate if they lose or delete their email. Adding a Desired Delivery Date input field during the checkout flow is not a good solution either, as it does not guarantee that the customer's desired delivery date will be met or reflect any changes in delivery time due to unforeseen circumstances. Configuring an email alert to the customer when the Expected Delivery Date changes is not a good solution either, as it can create confusion or frustration for the customer if they receive multiple or conflicting emails about their delivery date. Salesforce B2B Commerce Developer Guide: Order Object, [B2B Commerce Developer Guide: Order Page], [Lightning Web Components Developer Guide: Call an Apex Method Imperatively]

Question 2. (Multi Select)

What are two advantages of using Lightning Data Service?

- A: Communicates with other components
- B: Converts between different data formats
- C: Combines and de-duplicates server calls
- D: Loads record data progressively

Correct Answer: C, D

Explanation:

Two advantages of using Lightning Data Service are that it combines and de-duplicates server calls and that it loads record data progressively. Lightning Data Service is a service that provides access to Salesforce data and metadata in Lightning web components. It optimizes performance and minimizes server round trips by caching data on the client side and sharing data across components. It also combines and de-duplicates server calls by batching requests for the same record or object and returning a single response. It also loads record data progressively by returning available cached data first and then fetching updated data from the server asynchronously. Communicating with other components and converting between different data formats are not advantages of using Lightning Data Service, as they are not related to its functionality or features. Salesforce Lightning Web Components Developer Guide: Lightning Data Service, Lightning Web Components Developer Guide: Work with Salesforce Data

Question 3. (Multi Select)

Which two statements are accurate about the Cart Item with a Type of Charge?

- A: It is created with the Cart Delivery Group Method after the shipping integration
- B: It is created with the Cart Delivery Group Method after the freight integration
- C: It is linked directly to a Cart Id
- D: It is linked directly to a Catalog Id

Correct Answer: C, D

Explanation:

Two statements that are accurate about the Cart Item with a Type of Charge are that it is linked directly to a Cart Id and that it is linked directly to a Catalog Id. A Cart Item with a Type of Charge is a special type of Cart Item that represents an additional charge or fee that is applied to a Cart, such as shipping, handling, or tax. A Cart Item with a Type of Charge is linked directly to a Cart Id, which means that it belongs to a specific Cart and can be retrieved or updated along with other Cart Items. A Cart Item with a Type of Charge is also linked directly to a Catalog Id, which means that it references a specific Catalog that contains the products and prices for the store. A Cart Item with a Type of Charge is not created with the Cart Delivery Group Method after the shipping integration or after the freight integration, as these are not related to the creation of Cart Items. The Cart Delivery Group Method is a method that determines how products are grouped into delivery groups based on their shipping methods and addresses. The shipping integration and the freight integration are integrations that calculate and apply shipping costs and freight charges to a Cart or an Order. Salesforce B2B Commerce Developer Guide: Cart Item Object, B2B Commerce Developer Guide: Shipping Integration, B2B Commerce Developer Guide: Freight Integration

Question 4. (Single Select)

When a developer configures a tax integration for a store, what happens to the previously calculated tax entries during the checkout flow?

- A: Ignored during recalculation
- B: Saved prior to recalculation
- C: Deleted from the Cart
- D: Modified with the new tax calculation

Correct Answer: C

Explanation:

When a developer configures a tax integration for a store, the previously calculated tax entries during the checkout flow are deleted from the Cart. A tax integration is an integration that

calculates and applies tax rates and amounts to a Cart or an Order based on various factors, such as product type, price, quantity, location, and tax rules. A tax integration can use either an external tax service provider or custom Apex code to perform the tax calculation. When a developer configures a tax integration for a store, any existing tax entries in the Cart are deleted before calling the tax integration service or method. This ensures that the tax calculation is accurate and up-to-date based on the current state of the Cart and avoids any conflicts or inconsistencies with previous tax entries. The previously calculated tax entries are not ignored during recalculation, saved prior to recalculation, or modified with the new tax calculation, as these are not valid actions for handling existing tax entries. Salesforce B2B Commerce Developer Guide: Tax Integration, B2B Commerce Developer Guide: Tax Calculation Flow

Question 5. (Multi Select)

Which three actions must a developer take, in a B2B Commerce store, to accept credit card payments using a client's chosen payment provider?

- A: Create a named credential for authentication with the payment provider.
- B: Create a RegisteredExternalService record for the custom payment provider class.
- C: Create an Apex class that implements the `sfdc_checkout.PaymentGatewayAdapter`
- D: Create a PaymentProviderGateway record for the custom payment provider class.
- E: Create an Apex class that implements the `commercepayments.PaymentGatewayAdapter`.

Correct Answer: A, C, D

Explanation:

Three actions that a developer must take, in a B2B Commerce store, to accept credit card payments using a client's chosen payment provider are: create a named credential for authentication with the payment provider, create an Apex class that implements the `sfdc_checkout.PaymentGatewayAdapter` interface, and create a PaymentProviderGateway record for the custom payment provider class. Creating a named credential for authentication with the payment provider allows the developer to securely store and manage authentication information, such as username, password, token, or certificate, for connecting to the payment provider's API or service. Creating an Apex class that implements the `sfdc_checkout.PaymentGatewayAdapter` interface allows the developer to define custom logic for processing credit card payments using the payment provider's API or service. The interface provides methods for validating credit card information, authorizing payments, capturing

payments, voiding payments, and refunding payments. Creating a `PaymentProviderGateway` record for the custom payment provider class allows the developer to register the custom payment provider class as a payment gateway in the store and associate it with a payment method. Creating a `RegisteredExternalService` record for the custom payment provider class is not a required action, as this is only used for registering external services that are not related to payment processing, such as tax or shipping services. Creating an Apex class that implements the `commercepayments.PaymentGatewayAdapter` interface is not a required action either, as this is only used for D2C Commerce stores, not B2B Commerce stores. Salesforce B2B Commerce Developer Guide: Payment Integration, B2B Commerce Developer Guide: Payment Gateway Adapter Interface, B2B Commerce Developer Guide: Payment Provider Gateway Object



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