



Cisco

300-835 Exam

Automating Cisco Collaboration Solutions (CLAUTO)

Exam Latest Version: 8.1

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Question 1. (Single Select)

What is a benefit of using Python virtual environments?

- A: It isolates dependencies of every project from the system and each other.
- B: It allows Python to differentiate between package versions.
- C: It frees the developer from installing the project dependencies.
- D: It puts dependent packages in a common site-packages directory.

Correct Answer: A

Question 2. (DRAGDROP)

Drag and drop the botkit functions from the left onto the correct actions on the right.

Answer Area

hears()	Adds a question to the thread and evaluate the answer.
ask()	Sends a message with no pause for response.
say()	Replies to an incoming message.
reply()	Listens for keyword, phrases, or patterns in messages from users.

Correct Answer:

Answer Area

hears()	ask()
ask()	say()
say()	reply()
reply()	hears()

Question 3. (Multi Select)

Which two statements describe advantages of consuming APIs with asynchronous versus synchronous requests? (Choose two.)

- A: All Cisco APIs are designed to be invoked asynchronously.
- B: APIs respond more quickly when invoked asynchronously.
- C: Asynchronous request coding is less complex.
- D: Application threads do not block waiting for an asynchronous response.
- E: Multiple asynchronous requests can be sent simultaneously.

Correct Answer: B, D

Question 4. (Multi Select)

Which two statements describe advantages of consuming APIs with asynchronous versus synchronous requests? (Choose two.)

- A: All Cisco APIs are designed to be invoked asynchronously.
- B: APIs respond more quickly when invoked asynchronously.
- C: Asynchronous request coding is less complex.
- D: Application threads do not block waiting for an asynchronous response.

E: Multiple asynchronous requests can be sent simultaneously.

Correct Answer: B, D

Question 5. (Multi Select)

Using the Finesse REST APIs coupled with the Finesse notifications, which two use cases can be accomplished? (Choose two.)

A: Add video calling capabilities to an existing application such as a CRM.

B: Add outbound call capabilities to an existing application such as a CRM.

C: Develop a secure monitoring application that captures the agent's states and dialog information of every agent in the contact center system.

D: Develop a fully functioning custom agent desktop that has call control, workflows, and client logging.

E: Develop a fully functioning custom agent desktop for chat, email, and SMS interactions including the content of the chat, email, and SMS.

Correct Answer: B, E



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